



# COVID-19 (Coronavirus) Update

## 3/17

### Important Branch Access changes due to COVID-19

As the COVID-19 circumstances continue to change each day, the Bank of Holland believe it is our corporate and community duty to make every effort possible towards the containment of this virus. With the health and safety of our team and customers as our top importance, until further notice **Bank of Holland branch lobbies will operate by appointment only, for services that cannot be done through the drive-thru or electronically.**

Making certain our customers maintain access to their accounts, can obtain funds and can apply for loans is very important to us. We strongly recommend that you take advantage of all of the Bank of Holland remote access tools and services that provide 24/7 access to your accounts. If you are not enrolled in these services and need assistance with the process, please reach out us at 716-655-4667

Mobile Banking and Online Banking services allow you to check balances, transfer funds, deposit checks, find the nearest ATM and much more.

Online Bill Pay

Zelle

ATMs

To make an appointment for anything that cannot be performed electronically, please call us at 716-655-4667 from 8:00 AM - 5:00 PM. Our Drive-Thru will remain open for all of your cash transaction needs, as well as debit card issues or any other issues that will not involve an appointment.

We are dedicated to helping our customers who are experiencing hardships due to the coronavirus outbreak. Please call us to speak with a loan officer if you are in need of financial assistance. Rest assured that Bank of Holland is a very strong and stable financial institution and we will not waver due to events such as this.

We are focused on doing all that we can do to ensure everyone's safety and to seamlessly continue to serve you. Bank of Holland has more than 125 years of experience and we have weathered challenging times before. Thank you for giving us the opportunity to provide you your financial needs.